## 3.4 Topic Structure / Knowledges ナレッジ管理

[Overview] Register and edit organizational guidelines and standards relevant to the review tasks as Knowledge in the registered Topic.

#### Knowledges



Create

Import

Export

#### **Display Settings Area**

Word Search

Searches for words in the Knowledge. Search combining multiple words can be done as well.

2 Tag

Filter Knowledges by the Tag attached to the Knowledge.

#### **Knowledge Display Area**

**3** Create

Register new Knowledge.

4 Import

Add and/or update Knowledge by importing Excel file.

**6** Export

Export registered Knowledge in Excel format.

6 Change Status (Public/Private)
in Bulk Change Status (Public/Private) in Bulk

Change status to either public or private status for the selected Knowledges in bulk using the checkbox on the left. Public: Visible as Knowledge in the Guide View.

Private: Not shown as Knowledge in the Guide View.

Delete

Delete Knowledge registered by checking the box on the left and click "Delete."

8 Edit

Edit registered Knowledges.

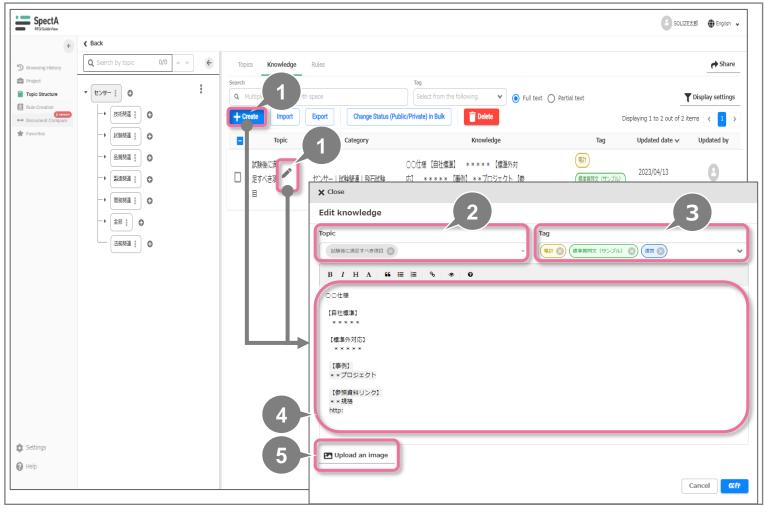


## 3.4 Topic Structure / Knowledges / Create New Knowledge ナレッジ新規作成

## Create/Edit Knowledge ナレッジ新規作成

Knowledge can be registered to aid review task.

#### Knowledges



# Features & Step-by-Step Guide ∩ Click "Create"

## **2** Select Topic for the Knowledge

Search for the relevant Topic or select from the Topic tree.



#### **3** Select Tags

Select list of Tags designated for Knowledge in Settings, if necessary. Multiple Tags can be selected.

### Input Knowledge

In addition to the main body of the Knowledge, it is possible to provide links to external sites by entering the URL.

## **6** Upload image

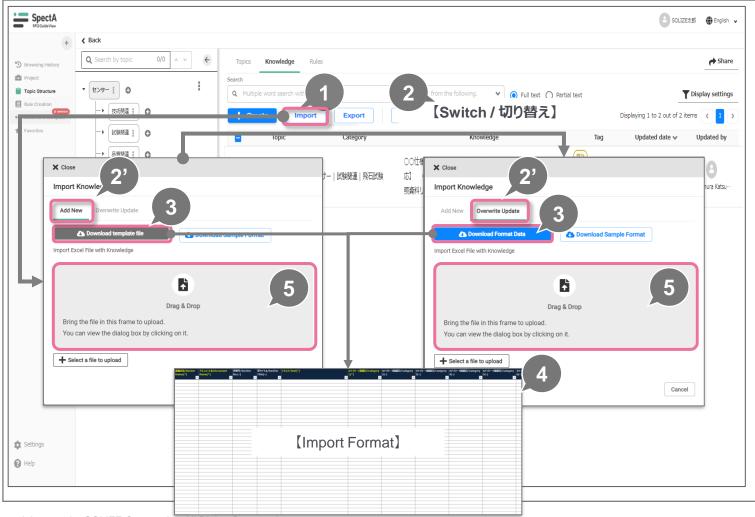
Attach image files or screenshots, if necessary. Supported file formats: png, jpg, jpeg

## 3.4 Topic Structure / Knowledges / Import ナレッジインポート

Import Knowledges ナレッジインポート Add New Topic: Import externally created Knowledge.

Overwrite Topic: Edit existing Knowledge, including its Topic(s).

#### Knowledges



## Features & Step-by-Step Guide

- Click "Import"
- **2** Select "Add New" or "Overwrite Update"

Switch between them by the tabs.

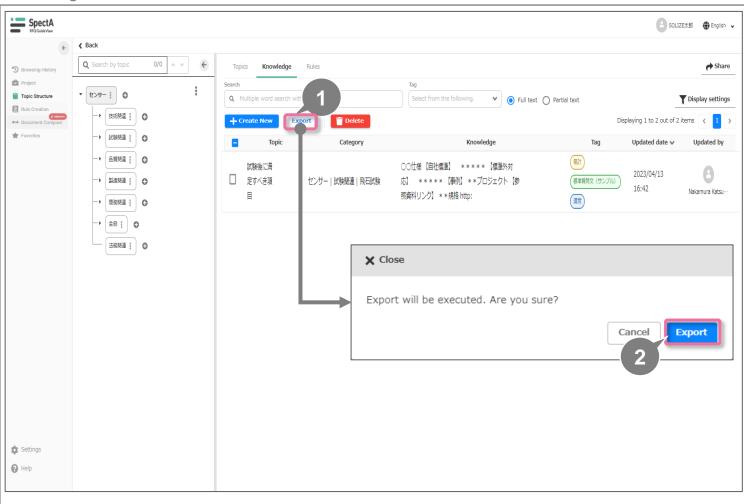
- **«Create Import File»**
- **3** Click "Download template file"
- **4** Input information in the import file Items in yellow text in the template file are mandatory.
- «Import»
- **5** Select the file to upload

## 3.4 Topic Structure / Knowledges / Export ナレッジエクスポート

## Export Knowledges ナレッジエクスポート

**Export registered Knowledge to an Excel file.** 

#### Knowledges



## **Features & Step-by-Step Guide**

- Click "Export"
- **2** Click "Export"

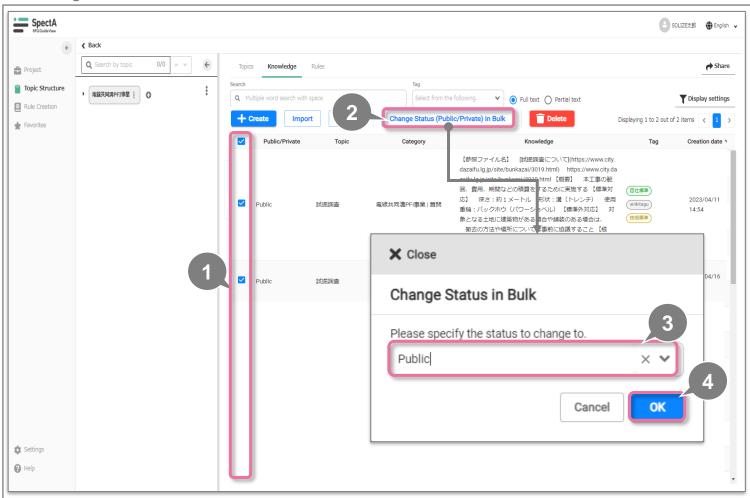
  Export the Knowledge listed as an Excel file.

## 3.3 Topic Structure / Rules / Change Status(Public/Private) in bulk 有効/無効一括変更

Change Status in bulk 公開/非公開一括変更

Change the privacy settings of the Knowledge in bulk to public or private.

#### Knowledges



## Features & Step-by-Step Guide

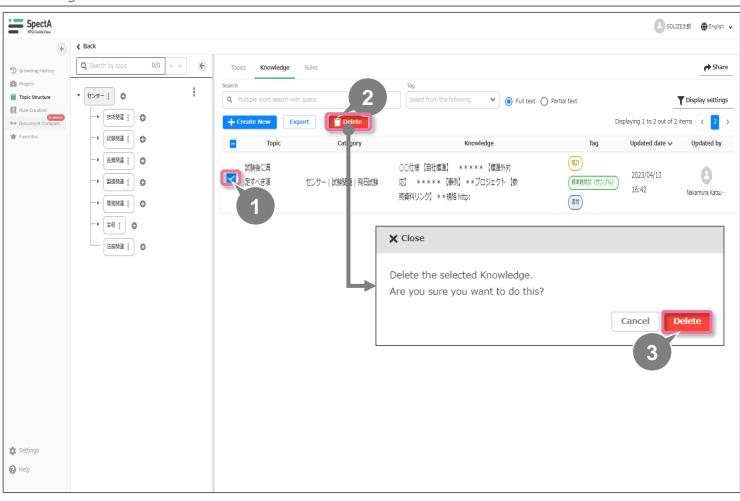
- **1** Select the Knowledges to change the privacy settings
- O Click "Change Status (Public/ Private) in Bulk"
- Select "Public" or "Private"
- 4 Click "OK"

## 3.4 Topic Structure / Knowledges / Delete ナレッジ削除

#### Delete Knowledges ナレッジ削除

Remove unwanted Knowledge, for example, company procedure/standards that are no longer applicable or products that are no longer used. \*Data cannot be recovered after deleted, therefore, export them before deleting!

#### Knowledges



### Features & Step-by-Step Guide

- **1** Select Knowledge(s) to be deleted
- 2 Click " Delete"
- 3 Click "Delete"

  Deletion is irreversible.

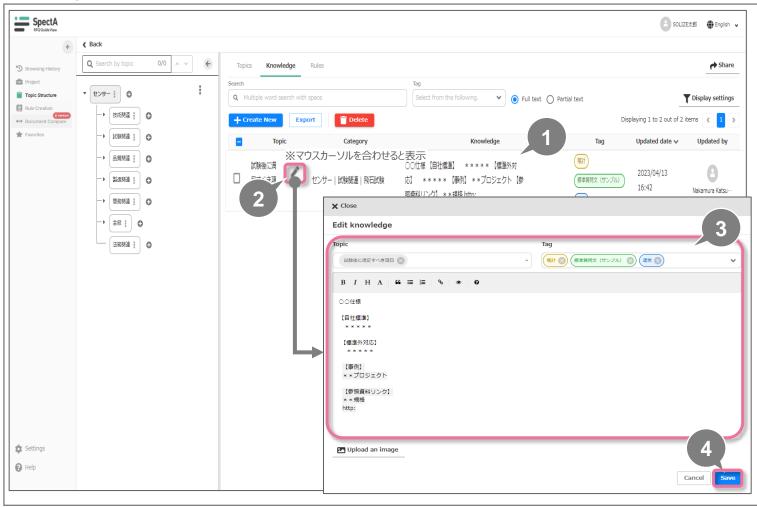
  Exporting the data before deleting.

## 3.4 Topic Structure / Knowledges / Edit knowledges ナレッジ編集

# Edit Knowledges ナレッジ編集

Edit registered Knowledge.

#### Knowledges



# Features & Step-by-Step Guide • Hover over the Knowledge to be edited

- 2 Click " / "
- **3** Input the changes

Topic(s), Tag(s), the content of the Knowledge and attached images can be editted.

4 Click "Save"

# Contact Us At お問い合わせ



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Were you able to find the answer? 回答が見つかりましたか?





